

TERMS & CONDITIONS

Digital Trust Starter Pack

These Terms & Conditions apply to applications for, and participation in, the Digital Trust Starter Pack programme.

Definitions

“Applicant” means the business applying for the Starter Pack. References in these Terms of Service to the Customer include the Applicant.

“LEO” means a Local Enterprise Office participating in the Starter Pack programme as a promotional and referral partner.

“Provider” means a registrar that has been approved by the IE Domain Registry CLG as a Digital Trust Starter Pack provider, and is listed as a participating provider on digitaltrust.ie.

“Starter Pack” means the package described at paragraph 4 of this Schedule and on digitaltrust.ie.

Application

By submitting an application for the Starter Pack, the Applicant confirms that:

- it has read, understood and agrees to these Terms of Service, including this Schedule;
- the information provided in its application is accurate and complete; and
- approval is subject to eligibility, verification, and the availability of funds.

The IE Domain Registry CLG may reject an application, or withdraw a Starter Pack, where false, misleading or incomplete information has been provided.

Applications remain open until the published closing date or until the available funding has been allocated in full, whichever occurs first.

Eligibility

The Starter Pack is available only to an Applicant that:

- is established and trades in Ireland;
- has been referred by a participating LEO;
- does not currently operate a business website, or uses social media as its primary online presence;
- has not previously availed of the Digital Trust Starter Pack.

Approval of an application is subject to eligibility checks, verification of the information provided, and the availability of funding, as determined by the IE Domain Registry CLG.

Your Obligations

The Applicant shall activate its account with its Provider within ten (10) business days of approval of its application. Where the Applicant fails to do so, the IE Domain Registry CLG may withdraw the Starter Pack offer.

The Applicant shall create and manage its website using the services supplied by its Provider.

The Applicant shall comply with the .ie Domain Name Registration Terms & Conditions.

The Applicant is responsible for all content published on its website and shall ensure it complies with all applicable laws and regulations.

The Applicant shall notify the IE Domain Registry at hello@digitaltrust.ie where it decides not to proceed with its Starter Pack, or where its business ceases trading.

The Provider

The Provider is responsible for delivering the domain registration, website builder, hosting and professional email services included in the Starter Pack. The Applicant's contract for those services is with its Provider.

The Applicant shall direct technical support requests, service queries and requests for further work to its Provider.

Support, services or consultancy requested from a Provider outside the Starter Pack may incur further charges payable by the Applicant to that Provider.

The IE Domain Registry CLG administers the Starter Pack programme. The Registry is not responsible for the operation, support or delivery of the services supplied by a Provider. Clause 8 of these Terms of Service shall apply.

Duration and Renewal

The Digital Trust Starter Pack offer shall cover one year of the Applicant's .ie domain name, website building, hosting and professional email.

On expiry, renewal of the domain name, website, hosting and email is the responsibility of the Applicant.

Renewal pricing and ongoing service terms shall be determined by the Provider.

Digital Trust Mark

Once the Applicant's website and professional email are active, the Provider shall submit the Applicant's domain, website, and email for a Digital Trust Mark Assessment. The Applicant agrees to the Terms of Service for the Digital Trust Mark Assessment available on digitaltrust.ie.

Additional Digital Trust Mark assessments beyond the one included in the Starter Pack offer may incur further charges.

A Digital Trust Mark awarded under the Starter Pack is valid for twelve (12) months from the date on which it is awarded.

The Applicant shall use and display any Digital Trust Mark awarded to it in accordance with these Terms of Service.

Data Protection

In order to perform the Digital Trust Service and administer the Digital Trust Starter Pack offer, personal data is required to be processed.

To administer the Digital Trust Starter Pack, the IE Domain Registry CLG shall share information provided in an application with participating LEOs, and with the Applicant's selected Provider.

Personal data processed in connection with the Digital Trust Mark will be processed in accordance with the Digital Trust Privacy Notice.

Personal data processed in connection with the registration of .ie domain names will be processed in accordance with the .ie Privacy Policy.

Questions regarding how your personal data is processed may be submitted to the Data Protection Officer at privacy@weare.ie.